Communication Skills - 2

As healthcare settings become ever more complex, effective communication increasingly underpins the success of NHS professionals – in their relationships both with patients and colleagues. Speaking, listening and writing skills can be optimised to ensure that patients experience high-quality interactions with healthcare professionals, helping to improve the overall standard of their care.

We have provided a list of relevant articles from MA Healthcare journals dealing with this area, thereby providing your staff with research, information and tips that will support both their work and the quality of care for their patients.

British Journal of Cardiac Nursing

- Caring for and listening to the well-informed patient in cardiology
  Published Online: 8 Jan 2020
  [https://doi.org/10.12968/bjca.2019.0132](https://doi.org/10.12968/bjca.2019.0132)

British Journal of Community Nursing

- Use of information and communication technology in nursing services
  Published Online: 4 Dec 2019

- Managing Do Not Attempt Cardiopulmonary Resuscitation conversations in the community
  Published Online: 10 Feb 2020
  [https://doi.org/10.12968/bjcn.2020.25.2.58](https://doi.org/10.12968/bjcn.2020.25.2.58)

- Struggles with infrastructures of information concerning hospital-to-home transitions
  Published Online: 24 Dec 2019
  [https://doi.org/10.12968/bjcn.2020.25.1.10](https://doi.org/10.12968/bjcn.2020.25.1.10)

British Journal of Healthcare Management

- Webcare in healthcare: providers’ responses to patients’ online reviews
  Published Online: 18 Oct 2019
  [https://doi.org/10.12968/bjhc.2018.0078](https://doi.org/10.12968/bjhc.2018.0078)

British Journal of Midwifery

- Influence of midwife communication on women's understanding of Down syndrome screening information
  Published Online: 4 Dec 2019
British Journal of Nursing

- Managing conversations with patients about death and dying
  Published Online: 13 Mar 2020
  https://doi.org/10.12968/bjon.2020.29.5.284

- Communicating with patients using a new vitamin B12 deficiency leaflet
  Published Online: 13 Dec 2019
  https://doi.org/10.12968/bjon.2019.28.22.1450

- Interprofessional simulation training in difficult airway management: a narrative review
  Published Online: 9 Jan 2020
  https://doi.org/10.12968/bjon.2020.29.1.36

- From staff nurse to nurse consultant: Survival Guide part 10: Surviving ‘difficult’ patients
  Published Online: 24 Mar 2020
  https://doi.org/10.12968/bjon.2020.29.6.380

- Personal and social influences on the use of humour in the interactions of student nurses in UK clinical settings
  Published Online: 13 Mar 2020
  https://doi.org/10.12968/bjon.2020.29.5.303

- Using simulated patients as a learning strategy to support undergraduate nurses to develop patient-teaching skills
  Published Online: 12 Nov 2019
  https://doi.org/10.12968/bjon.2019.28.20.1300

Dental Nursing

- Golden Rules of communication
  Published Online: 24 Dec 2019
  https://doi.org/10.12968/denn.2020.16.1.10

- Communicating with phobic patients – a dental nurse's role
  Published Online: 2 Mar 2020
  https://doi.org/10.12968/denn.2020.16.3.136

International Paramedic Practice

- How report writing supports paramedic students' learning
  Published Online: 18 Mar 2020
  https://doi.org/10.12968/jppr.2020.10.1.2
Journal of Health Visiting

- Mind your manners
  Published Online: 15 Oct 2019
  https://doi.org/10.12968/johv.2019.7.10.501

Journal of Wound Care

- Communication with patients using negative wound pressure therapy and their adherence to treatment
  Published Online: 13 Nov 2019
  https://doi.org/10.12968/jowc.2019.28.11.738

Nursing and Residential Care

- How to... support staff during difficult times
  Published Online: 23 Oct 2019
  https://doi.org/10.12968/nrec.2019.21.11.618

- Time for power play: tips for effective negotiation
  Published Online: 16 Dec 2019
  https://doi.org/10.12968/nrec.2020.22.1.50