# Integrated Care Systems Update

## September 2022

### Guidance/Legislation/Policy/News

**The King's Fund,** There's no such thing as a new public policy idea, just a new name, "Those who have been in the policy and implementation game for a while can be forgiven for thinking that there are a few genuinely new ideas in public policy. Instead, the policy pendulum swings between solutions that are implemented, discarded for something better (or more accurately, something that is just different), and then reintroduced with a different name sometime later."

**Department of Health and Social Care,** Secure data environment for NHS health and social care data – policy guidelines, "In data saves lives: reshaping health and social care with data, the government committed to implementing secure data environments as the default way to access NHS health and social care data for research and analysis. The strategy also sets out its intentions for the use of secure data environments to access NHS health and social care data through 12 clear guidelines. This publication provides additional background and detail for how these guidelines were developed and their intended outcome."

**Department of Health and Social Care,** Our plan for patients, "This policy paper details the government's plans for the NHS and social care to deliver for patients, this winter and next. It covers four areas: ambulances; backlogs; care and doctors and dentists."

### Supporting High Quality Integrated Service

**NHS Providers,** Realising the benefits of provider collaboratives, "This briefing provides a brief overview of how provider collaboratives are developing across England, illustrates some of the emerging benefits that collaboratives are working to realise, explore how trust leaders see the role of provider collaboratives developing within ICSs and identify some key enablers and risks trust boards need to consider."

**Good Governance Institute,** Building better health: exploring opportunities for healthcare estate under integrated care systems, "What are the estate development and management opportunities presented by integrated care systems? This is a roundtable discussion facilitated by the Good Governance Institute and Primary Health Properties."

**The King's Fund,** Interoperability is more than technology: the role of culture and leadership in joined-up care, "This report explores what is needed for interoperability to progress in an integrated care system."

**CQC,** PEOPLE FIRST: a response from health and care leaders to the urgent and emergency care system crisis, "PEOPLE FIRST is a practical resource designed to help system leaders and service providers; embed the principles of person-centred, urgent and emergency care within (and between) integrated care systems, and encourage innovation and share examples of good practice."

## COVID-19
**Nuffield Trust,** How much is Covid-19 to blame for growing NHS waiting times?, "The pandemic has had an enormous impact on health and care services, but to what extent is it to blame for the current pressures facing the NHS? Jessica Morris and Sarah Reed take a closer look at access and waiting times before and after the start of the Covid crisis."

## Reducing Inequalities
**The King's Fund,** Has the Women's Health Strategy listened to what women really need?, "The Women's Health Strategy promises to address the poor experiences and worse health outcomes that women endure. The underlying causes of these issues is that the health system has historically been built by men for men. Consequently, women are often not listened to or believed by the health and care system. So, the crucial question is, will this strategy change the culture in the NHS of women not being listened to about their health and wellbeing?"

**NHS Confederation,** Health and Care LGBTQ+ inclusion framework, "This practical framework provides health and care leaders with the tools to create inclusive environments for LGBTQ+ staff and service users by using six core pillars of action."

**NHS Race and Health Observatory,** Policy Briefing: The Ockenden review, "This briefing examines the Ockenden review through the lens of race equality and makes recommendations for best practice in the future."

## Workforce/Healthcare Workforce
**NHS Employers,** Beating burnout in the NHS, "This guidance intends to support leaders in the NHS, including health and wellbeing leads and managers, who all play an important role in beating staff burnout."

**Nuffield Trust,** New horizons: what can England learn from the professionalisation of care workers in other countries?, This evidence reviews focuses on care workers in England and investigates the emerging evidence base on professionalization. It draws on the experiences of other countries to inform policy reforms that the government may wish to consider as part of the longer-term strategy for the adult social care workforce."

**World Health Organisation,** Health and care workforce in Europe: time to act, "The aim of this report is to present for the first time a picture of the health and care workforce (HCWF) in the WHO European Region based on available data provided by countries in 2022. The focus is on the main policy options that can help countries strengthen their HCWF to meet the current and future health needs and progress towards universal health coverage (UHC)."

**NHS Employers,** Seven suggestions for sustaining engagement in tough times, "Since the publication of the NHS Staff Survey for 2021, NHS Employers has been in discussion with organisations that maintained or increased their staff engagement scores. These organisations have shared some lessons from their experience, which have been incorporated into these seven suggestions. Two of these organisations, Solent NHS Trust and the Royal Orthopaedic Hospital NHS Foundation Trust, have provided us with further information about their journeys in audio clips."

**NHS Employers,** Employing workers overseas: key employment related considerations, "This briefing note has been commissioned by NHS Employers in response to questions raised to them from NHS workforce leaders about the legalities and practicalities of overseas remote working arrangements, and is designed to raise awareness of the considerations NHS organisations should factor into their decision-making process before agreeing to employees working internationally."

## Population Health
**The Health Foundation,** Public perceptions of health and social care: what the new government should know, "This report presents findings from the second survey in the programme of research into public perceptions of health and social care, delivered in partnership with Ipsos. It covers public perceptions of health policy and performance in five areas: the NHS, social care, NHS and social care funding, public health, and the government's handling of the COVID-19 pandemic. The final section discusses the implications of the findings for national policy."

## Digital Technology

**Department of Health and Social Care,** [Framework agreement between the Department of Health and Social Care and NHS Digital](), "This document outlines how the Department of Health and Social Care will work with NHS Digital during the transitional period before the dissolution of NHS Digital as a separate entity."

**The Health Foundation,** [Building an organizational culture of continuous improvement: learning from the evaluation of the NHS partnership with Virginia Mason Institute](), "The evaluation of the NHS partnership with Virginia Mason Institute, which examined how five NHS trusts in England attempted to build a culture of continuous improvement, and provides important lessons about how to plan and implement an organisation-wide approach to improvement. This long read outlines some of the key learning from the evaluation and offers recommendations for national policymakers and local system leaders."

**Housing LIN,** [Digital Telecare: how ready are we for the digital switch](), "With work to upgrade the telecoms network progressing, how are telecare and warden call services impacted, and are the housing and social care sectors responding to the need to transition to digital services? This briefing considers what progress has been made so far and the challenges still faced to ensure essential telecare services are safe now and in the future."

## Other Interesting Research

**Nuffield Trust,** [What are the health and care promises that the new Prime Minister inherits?](), "With Liz Truss becoming the new Prime Minister after winning the Tory leadership contest, what are the health and care commitments from the 2019 Conservative Party Manifesto that she inherits? Mark Dayan, Lucina Rolewicz and Jessica Morris explore the progress of the main health and care promises that were made. Which are on course to be delivered and which are not?"

**Nuffield Trust,** [Higher inflation to erode NHS spending power](), "After the new Prime Minister made headlines by suggesting she would divert money planned for the NHS into social care instead, John Appleby and Sally Gainsbury take a closer look at how inflation is already significantly reducing the spending power of the health services. There is a pressing need for increased capacity in the care sector, but a raid on already pinched NHS funds is not the solution."

**Professional Standards Authority,** [Safer care for all: solutions from professional regulations and beyond](), "This report examines the current state of professional health and care regulation in the UK, but it goes beyond that in identifying and proposing solutions to some of the huge challenges in health and social care today."

**Healthcare Professional Regulators,** [Whistleblowing disclosures report 2022](), "The aim of this report is to be transparent about how disclosures are handled and highlight the actions taken about these issues, and to improve the collaboration across the health sector. As each regulator has different statutory responsibilities and operating models, a list of actions has been devised that can accurately describe the handling of disclosures in each organisation."

**Reform,** [Reimagining health: a framing paper](), "After a decade of disruption, the country faces a moment of national reflection. For too long, Britain has been papering over the cracks in an outdated social and economic model, but while this may bring temporary respite, it doesn't fix the foundations. Reform's new programme, Reimagining the State, will put forward a bold new vision for the role and shape of the State. One that can create the conditions for strong, confident communities, dynamic, innovative market, and transformative, sustainable public services."

**KnowledgeShare Current Awareness- Self-register**

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**NHS OpenAthens- Self-register** You will need your own NHS OpenAthens account to access databases and other online resources. Select your organisation. Your username will be generated after you submit the online registration form. Look out for an automated e-mail from 'OpenAthens' in your Inbox; click on the activation link to set your password.

**This guide provides a selection of relevant resources and is not intended to be a comprehensive list. All websites have been evaluated and details are correct at the time of publications.**

**Details correct at time of going to print. Please note that resources are continuously updated.**

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